

## Information Systems & Services

## **Future project docket**

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| Priority | ProjectName                                                                    | FY   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Critical | Deploy multi-factor authentication. (Likely will be state mandated)            | 2025 | This project will add new sign-in requirements similar to accessing banks and other applications. People will need a token of some sort when they login.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Critical | Transition employee and student email to O365.                                 | 2025 | This project will migrate all email to O365.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| High     | Consolidate all copying and printing.                                          | 2025 | This project will consolidate all copying and printing into one managed print service agreement and allows much better ability for students to add money and print to any printer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Critical | Deploy new Student<br>Engagement Application.                                  | 2025 | This project will provide a new student engagement application to help bolster retention and help student success. This is a replacement to Pharos 360/Insight.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Low      | Deploy new help desk ticket system.                                            | 2025 | This project will deploy a new help desk application to provide better support tools and self-help options for the community.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| High     | Complete TAC 202 audit.                                                        | 2025 | This project will be our second TAC 202 audit.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Medium   | Upgrade virus protection.                                                      | 2025 | This project will review our desktop and server virus protection software and implement changes accordingly.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Critical | Transition all logins to single sign-on.                                       | 2026 | This project will migrate all logins possible to the single sign-on system.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Medium   | Increase password standards. (Likely will be state mandated).                  | 2026 | This project will increase password standards and will require the community to reset their passwords.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Critical | Formalize O365 collaboration tools.                                            | 2026 | This project will implement all Microsoft collaboration tools including Microsoft Teams, Microsoft Bookings, and Microsoft SharePoint in Office 365.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Medium   | Reimplement Colleague in the cloud.                                            | 2026 | This project will reimagine and redeploy Ellucian Colleague in a new way bringing huge efficiency boosts and help the college implement change faster.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| High     | Deploy new Dual Credit platform.                                               | 2026 | This project will deploy a new vendor provided product to support the dual credit platform to allow dual credit students to register and be advised faster and more efficiently.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Low      | Deploy Microsoft Teams as MCC's main interoffice chat, and collaboration tool. | 2026 | This project will retire Jabber and implement Microsoft Teams across campus.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| High     | Implement new password reset too.                                              | 2026 | This project will implement a new password management tool.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |

| Priority | ProjectName                           | FY   | Description                                                                                                                                           |
|----------|---------------------------------------|------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Medium   | Upgrade classroom technology.         | 2027 | This project will upgrade the classroom technology.                                                                                                   |
| High     | Deploy Learning<br>Management System. | 2027 | This project will review the Learning Management System and determine if the college will change.  NOTE: CTL has not provided input on this timeline. |
| Medium   | Replace CE Registration portal.       | 2027 | This project replaces the Continuing Education portal.  NOTE: CE has not provided input on this timeline.                                             |
| Medium   | Upgrade surveillance system.          | 2028 | This project will review the surveillance system and upgrade accordingly.                                                                             |
| Critical | Upgrade telephone system.             | 2028 | This project will upgrade the telephone system.                                                                                                       |
| High     | Deploy document management system.    | 2028 | This project will review the Document Management System and determine if the college will change.                                                     |
| Critical | Retire Self-Service.                  | 2028 | This project will implement the next Ellucian product for self-service applications.                                                                  |